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CUSTOMER PRIVACY STATEMENT

COMPASS MORTGAGE, INC and its affiliated companies, if any, appreciate the trust you place in us when you ask us to assist you in obtaining financing. You trust us with your private, personal information when you apply with us for a mortgage. We are committed to protecting your private information. COMPASS MORTGAGE, INC does not sell information about you to others.

To learn more about how COMPASS MORTGAGE, INC collect and uses your personal information, please read the following notice.

COMPASS MORTGAGE, INC sources of information about you:

We collect personal information about you from:

- The information you provide on applications or other forms (such as your name, address and Social Security number).
- The information we receive from a consumer reporting agency (such as your credit history).
- Your loan officer or, in certain instances, your real estate agent or attorney (such as updates information pertaining to your transaction).

COMPASS MORTGAGE, INC use of your personal information:

We treat your information with respect and concern for your privacy. We do not disclose any nonpublic information about our customers or former customers to anyone, except as permitted by law.

For example, we will disclose any or all information we have collected about you to companies that will purchase or fund your loan on our behalf.

When we make this type of disclosure it is done to service your mortgage application. Before disclosing your information, we require these companies to promise to keep it confidential and use it only for the transaction we request.

Protecting your personal information from unauthorized access:

We limit employees access to customer information to those employees with a legitimate business reason for access. We maintain physical, electronic and procedural safeguards to protect your personal information from being accessed by unauthorized persons.

Compass Mortgage collects data about your activities that does not personally or directly identify you when you visit our website or the websites and online services where we display any advertisements. This information may include the content you view, the date and time that you view this content, the products you download, or your location information associated with your IP address. We use the information we collect to serve you more relevant advertisements, referred to as retargeting. We collect information about where you saw the ads we

provide and what ads you clicked on. To clear your IP history and cookies at any time, you can do so by clearing the browsing data in the history of your web browser.



We do not target ads to you based on sensitive personal data, such as information related to race or ethnic origin, political opinions, religious beliefs or other beliefs of a similar nature, trade union membership, physical or mental health or condition or sexual life. Where permitted by law, we only provide relevant ads based on your perceived interest in the topics you visit on our website.

We do not release private personal information or sell to any other company or source.

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